

# Healthcare, Inc.

Steve Lindstrom: OLLI Fall Course 2023

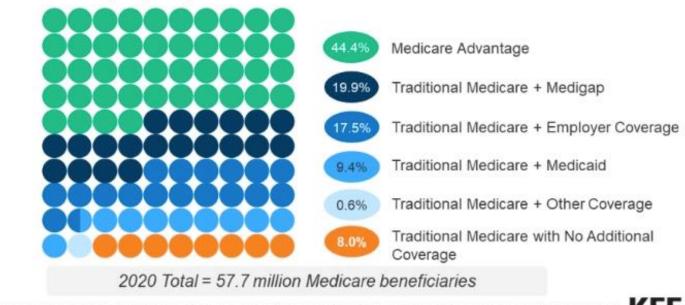
#### **Medicare Open Enrollment:**

**How to Navigate** 

## Medicare

Figure 1

In 2020, More Than 9 In 10 Medicare Beneficiaries Either Had Traditional Medicare With Some Other Type of Coverage (48%) Or Were Enrolled In Medicare Advantage (44%)



NOTE: Estimates do not sum to 100% due to rounding. Total excludes beneficiaries with Part A only or Part B only for most of the year (n=4.8 million) or Medicare as a Secondary Payer (n=1.5 million). SOURCE: KEF analysis of CMS Medicare Current Beneficiary Survey. 2020 Survey File.

# Part A: Hospital Insurance

#### What does it cover?

- Inpatient Room and Board
- Ancillary inpatient services
- Hospice care
- Skilled Nursing Facility (SNF)
- Blood.

- No payment for beneficiaries
- Auto Enrolled at age 65.

# Part B: Medical Insurance

- Doctor services & preventive care:
  - Doctor in hospital
  - Urgent care or emergency room
     treatment
  - Checkups and routine doctor visits
  - Preventive care and testing
- Premiums are required:
  - Social Security deduct \$164.90 2023
  - Adjusted annually
  - Higher-income individuals may have higher premiums
  - State assistance programs
- Deductibles and Co-Insurance apply to some services \$226- 2023
- Doesn't cover everything.

# Medigap Coverage

- Must have Parts A & B
- Medigap fills in for:
  - Deductibles
  - Copays
  - Coinsurance
  - Out of-pocket costs
- Standard plans A-N
- Ease of comparison
- Active market.

# Part C: Medicare Advantage

- Covers all services in Original Medicare
- Most have expanded coverage
- Part D offered
- Annual bidding process
- Fills in gaps = lower cost/year
- Premium based on geographic areas
- Additional Coverages:
  - Dental
  - Vision
  - OTC
  - Fitness Programs
  - Wellness Programs
- Dual Special Needs Plans Medi- Medi

# Star Ratings for Medicare Advantage Plans

- Quality rating plan
- Better informed choices
- Rated from 1-5 Stars
- Quality Metrics:
  - Clinical outcomes
  - Patient experience
  - Access to care
  - Customer service

- Incentives for Plans
  - Bonus payments based upon ratings
  - Higher ratings, higher bonus if 4 or 5 Stars
- Incentives drive behavior.

# Part D: Prescription Drug Benefit

- 1990s Prescription cost rise -Seniors affected
- 2003 Bush signs Medicare Modernization Act Est. Part D
- 2006 Part D begins: Enrolling in private Part D or Medicare Advantage
- Premiums are established
- Deductibles, Co-Pays, and Donut hole coverage
- Catastrophic Coverage.

#### Open Enrollment October 14- December 7 31 days left

- Distinct from newly eligible for Medicare 3 months prior to birthday to 3 months after
- Review changes in current plans coverage and price (Only 32% compared)
- Some conditions for special enrollment during year
  - Cross country move
  - Change in Employer coverage
- Make changes to be effective Jan 1
- In Traditional Medicare
  - Switch to Medicare Advantage
  - Add(may have penalty) or switch Part D
- Medicare Advantage
  - Switch plans
  - Return to Traditional Medicare
    - Add Part D
    - Add Med Supp (Medigap)
    - Enrollees have from Jan 1 March 31 to switch plans or return to Traditional Medicare

### Medigap

- Medigap enrollment is not tied to this open enrollment period
- No pre-existing limitations if enrolled at initial eligibility
- If disenroll within 12 months from Medicare Advantage at first enrollment, can obtain Medigap with no pre-existing limitations

#### Coverages

- Medicare Advantage must cover all services provided for under Traditional Medicare part A and B
- What varies:
  - Out of pocket costs
  - Provider networks
  - Access to extra benefits

### Things to Consider in Making Choice

- Current and future health conditions
- Prescription drug needs
- Financial circumstances
- Preference on how you obtain medical care
- Which providers, physicians, and hospitals, preferred
- National or regional network
- Premiums
- Cost Sharing
  - Deductibles, Co-pays, Co-insurance
- Out-of-pocket costs maximums

### Things to Consider in Making Choice

- Overall limits
- Prior authorization and referral rules
- Prescription formularies, costs and network
- Extra benefits
  - Gym memberships
  - Dental
  - OTC
  - Rewards programs

### Coverage Outside US

- Traditional Medicare NO
  - 3 very limited situations
- Medigap
  - Plans C,D,F,G,M and N
  - Foreign travel emergency within 1<sup>st</sup> 60 days
  - \$250 deductible/ 80% co-ins/ \$50K max.
  - Medically necessary emergency
- Medicare Advantage
  - Varies- Most include coverage
  - Deductible \$50-110,
  - \$50K
- Residency
  - Over 60 days check for specifics, mostly no
  - Coverage in the country possible, varies by country
- Consider foreign travel insurance
  - Varies by destinations and duration
  - Return to US coverage
  - Other extras

### Traditional Medicare

- Choice of any physician who takes Medicare (89%)
- Accepting new patients (95%)
- No referrals
- Limited prior authorization
- Variety of Part D plans
- Pay only Part B premium
- Medigap

### Medicare Advantage

- All services covered under Traditional Medicare
- Extra benefits
  - Dental 97%
  - Gym memberships -99%
  - OTC stipend 90%
  - Vision 99%
  - Hearing -99%
  - Meals following hospital stay -78%
- Reduced cost sharing
- Cap on out-of-pocket spending
- One-stop shopping for Medical and Part D
- Many coverage plans and insurers
- May have separate premium or none

### Part D Pharmacy

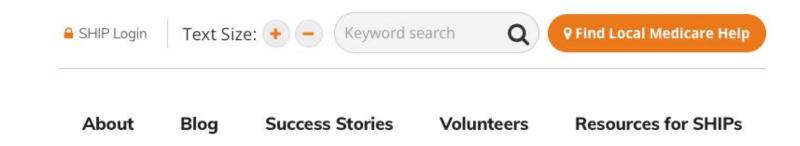
- Average beneficiary 24 plans to choose from
- Vary
  - Premiums avg. \$40/mo
  - Deductibles avg. \$411
  - Cost Sharing
  - Formulary
  - Tier structures
  - Utilization management
  - Network



- Medicare and You sent in the mail to all beneficiaries
  - <u>https://www.medicare.gov/medicare-and-you</u>
- Medicare Compare
  - <u>https://www.medicare.gov/plan-</u> compare/#/?lang=en&year=2023
  - 1-800-MEDICARE (1-800-633-4227)
- Medical Advantage plans Annual Notice of Changes -ANOC



Navigating Medicare





It's important to review your coverage every year during OEP. SHIP can help you understand your options.

#### **Local Medicare Help**

Trusted, unbiased, one-on-one counseling and assistance.



Home / About / About Medicare / Regional SHIP Location / Tennessee



#### **CONTACT YOUR SHIP**

#### State Health Insurance Assistance Program (SHIP)

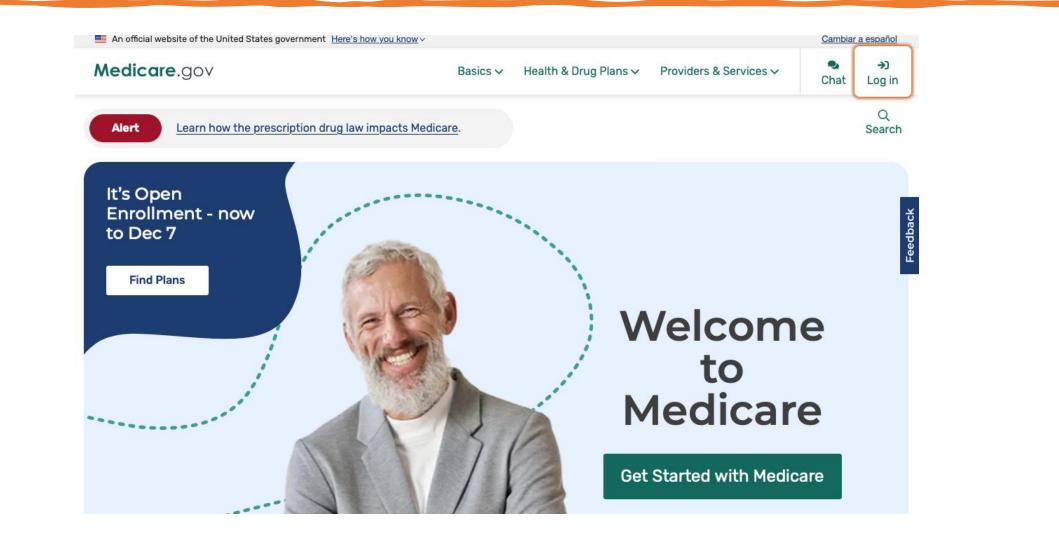
Find another SHIP using the button below:



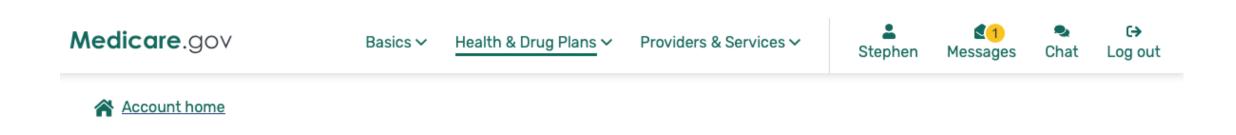
Call	<u>1-877-801-0044</u>
ТТҮ	1-800-848-0299
Website	https://www.tn.gov/aging/our-programs/state-health-insurance- assistance-programshiphtml
Facebook	Find on Facebook

Call today!

#### Medicare Compare



### Log in to your Medicare.gov account



#### Welcome back, Stephen!

It's time to review your pharmacy and drug lists below. You can also make changes to your existing coverage and get details about other plans.



Feedback

### Go to compare plans

#### **Find Plans Now**

Choose the year you need coverage and enter your ZIP code:

X

COVERAGE FOR



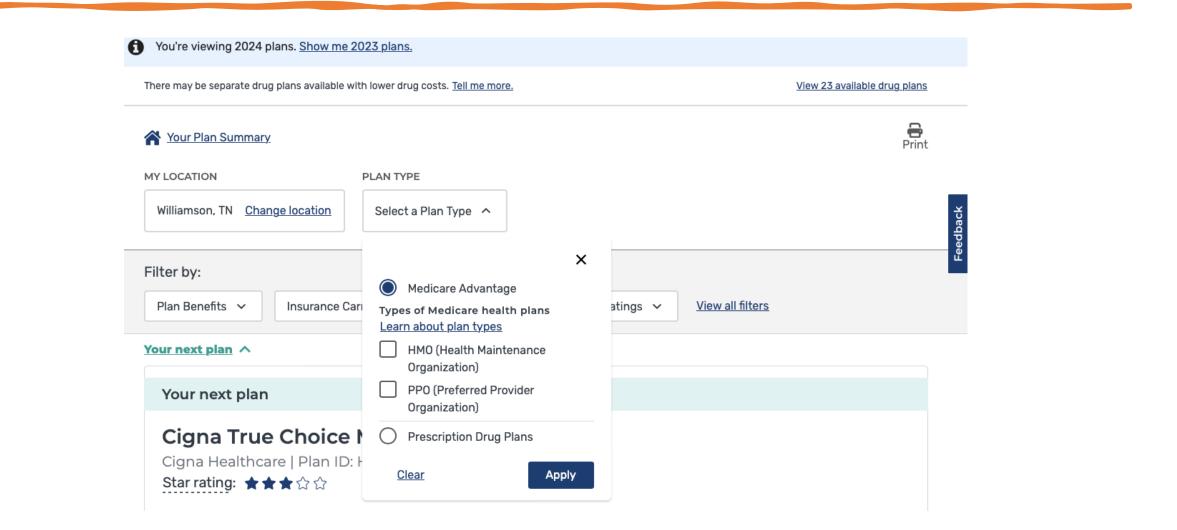
ZIP CODE

37064

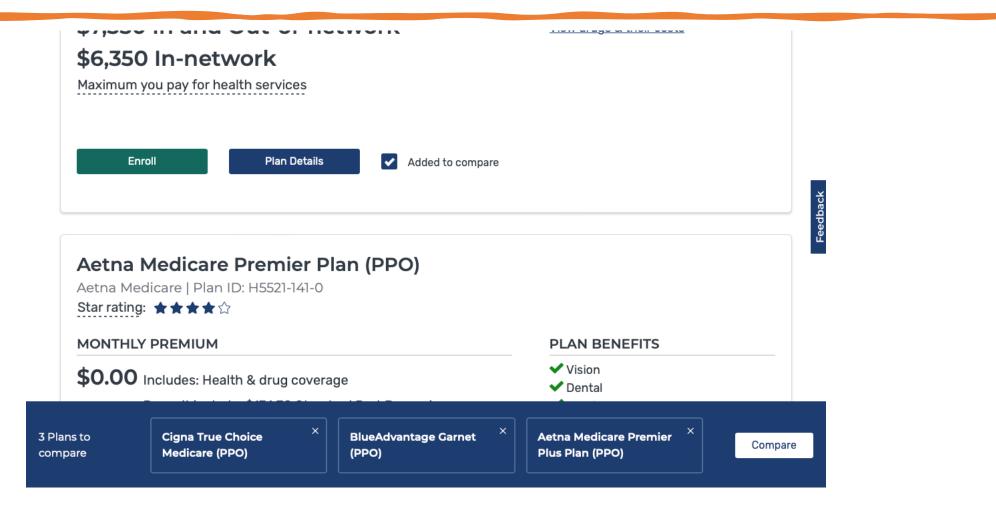
Select your county



### Select MA – HMO or PPO, Part D, Medigap



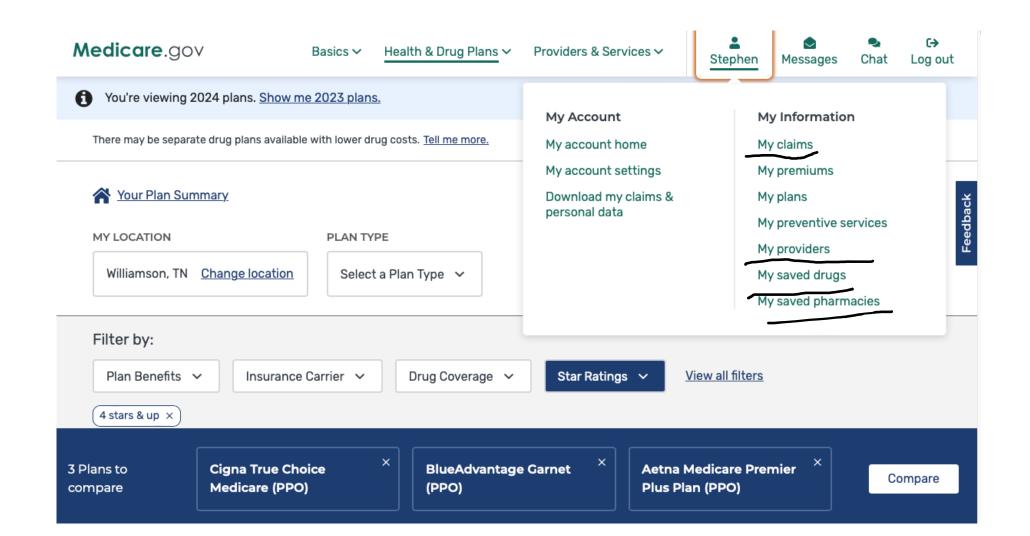
#### Select up to 3 plans at a time to compare



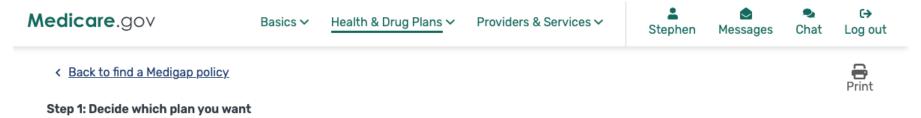
#### Select up to 3 plans at a time to compare

	× Cigna True Choice Medicare (PPO) \$0.00 Medicare Advantage and drug monthly premium Plan Details Your current plan	× BlueAdvantage Garnet (PPO) \$0.00 Medicare Advantage and drug monthly premium Enroll Plan Details	Humana Gold         Plus H4461-029         (HMO)         \$0.00         Medicare Advantage and drug         monthly premium         Enroll         Plan Details						
Overview									
Star rating	★★★☆☆	****	☆ This plan got Medicare's highest rating (5 stars)						
Health deductible	\$0	\$0	\$0						
Drug plan deductible	\$0.00	\$0.00	\$0.00						

### Add specific info in your account



### Check out Medigap



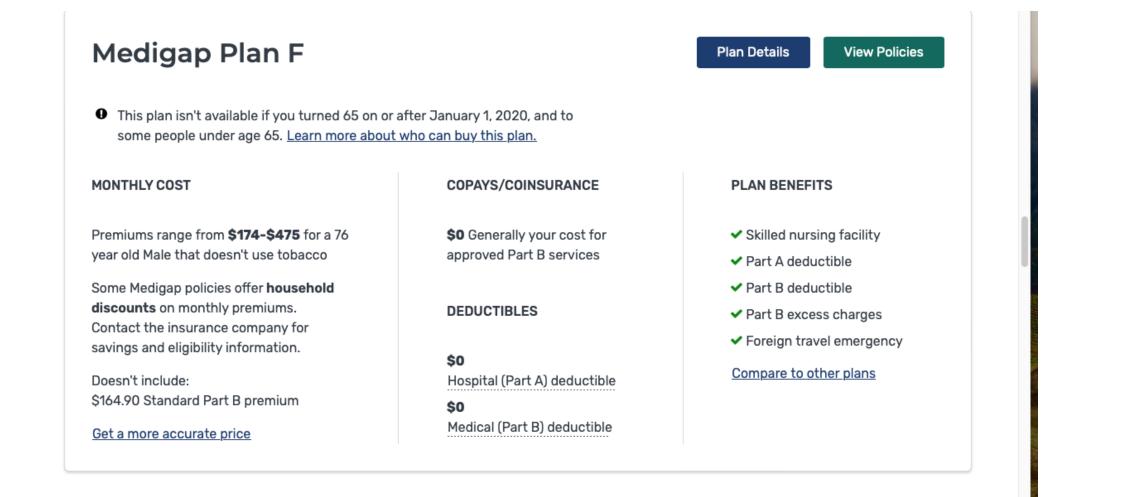
#### Supplement Insurance (Medigap) plans in Tennessee

Change location

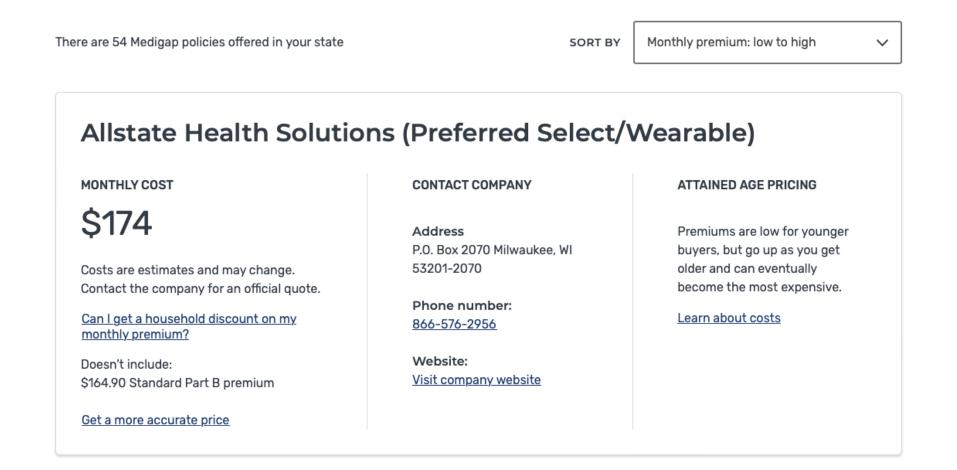
<b>Get a more</b> <b>accurate price</b> Prices vary based on your age, sex, and health status.	AGE	SEX Male Female	DO YOU USE TOBACCO? Yes No	Update Prices	Clear
Show only plans for people une	der 65				

. .

### Lowest Plan F (Most comprehensive and popular plan)



# Lowest Plan F Premium (Most comprehensive and popular plan)



#### SilverScript Insurance Company

#### Part D comparison

 Medicare.gov
 Basics ~
 Health & Drug Plans ~
 Providers & Services ~
 Image: Stephen
 <t

#### How to get prescription drug coverage

How to switch your Medicare drug plan

How to drop your Medicare drug plan

6 tips for choosing Medicare drug coverage

What Medicare Part D drug plans cover

Costs for Medicare drug coverage

How Part D works with other insurance

#### How to get prescription drug coverage

Medicare drug coverage helps pay for prescription drugs you need. It's optional and offered to everyone with Medicare. Even if you don't take prescription drugs now, consider getting Medicare drug coverage. If you decide not to get it when you're first eligible, and you don't have other creditable prescription drug coverage (like drug coverage from an employer or union) or get Extra Help, you'll likely pay a <u>late enrollment penalty</u> if you join a plan later. Generally, you'll pay this penalty for as long as you have Medicare drug coverage. To get Medicare drug coverage, you must join a Medicare-approved plan that offers drug coverage. Each plan can vary in cost and specific drugs covered.

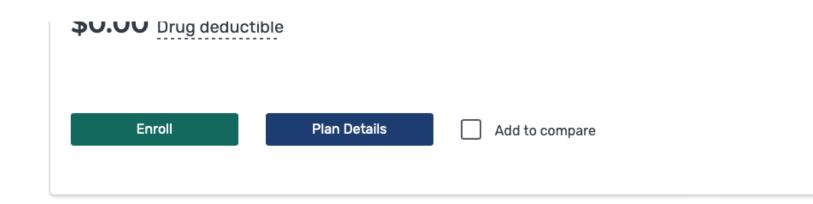
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#### There are 2 ways to get Medicare drug coverage:

1. Medicare drug plans. These plans add drug coverage to Original Medicare, some Medicare Cost Plans, some Private Fee-for-Service plans, and Medical Savings Account plans. You must have Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) to join a separate Medicare drug plan.

2. Medicare Advantage Plan (Part C) or other Medicare health plan with drug coverage. You get all of your Part A, Part B, and drug coverage, through these plans. Remember, you must have Part A and Part B to join a Medicare Advantage Plan, and not all of these plans offer drug coverage.

### Part D Midrange premium plan



#### AARP Medicare Rx Walgreens from UHC (PDP)

UnitedHealthcare | Plan ID: S5921-393-0 Star rating: ★★★☆☆

#### MONTHLY PREMIUM

\$59.60 Includes: Only drug coverage

TOTAL DRUG & PREMIUM COST (for the rest of 2024)

#### PHARMACIES

2 of 2 of your selected retail pharmacies are in-network

View your pharmacies

### Compare Benefits, Price, Limitations

- MA Plan Health and Drugs plus extras
  - Dental \$1,000 to \$2,500
  - Gym \$50 x 12 = \$600
  - OTC \$0 \$480

- Medigap Plan F Most comprehensive
- Plan D

\$2,088 \$808

\$0 / year - \$600

• Medicare Part B

\$2,096

### Key Points to Consider for Decision Making

#### • Doctors

- Primary Care You have now
- Specialists You might need
- Large integrated network vs. solo docs
- Hospitals You Prefer
- Coverage Comparison
- Cost
- Check Rating
- Switching costs now or later Pre-existing conditions
- Verify contracted providers with a call to the Health Plan and Doctor
- Review Rx specific to you
- Understand where "limits apply"

- Travel considerations
- Use Medicare Compare tools at Medicare.gov
- Read on the plan's website:
  - The Evidence of Coverage
  - Summary of Benefits
- Call directly to plan for clarification
- Call the TN helpline for help be cautious of commercial help, they are getting paid
- Important decision Put in the time

